

A photograph of two men in a meeting, overlaid with a red color filter. The man on the left has curly hair and glasses, wearing a dark shirt. The man on the right has a beard and glasses, wearing a light-colored button-down shirt. They are standing in front of a whiteboard with diagrams. The text is centered over the image.

Success Stories
Customer
Satisfacion
& UX

Spruce Mobile LTD

Success Fee Productivity Agency

Ipswich, UK est. 2013

www.spruce-mobile.com



From support to UX, **GenAI elevates satisfaction** when it operates behind the scenes. How?

We've built an analytics tool that boosts customer experience satisfaction across a range of industries, from eCommerce and customer applications to games.

*In every case, **stealth technology made it easier** to deliver products that meet customer expectations.*



Communicate clearly – especially when the product is complex



x A server within your Uptime.com account has failed a monitoring check.

Check: S23
Date: Aug. 16, 2023, 6:15 a.m. BST
Address: <https://cloud.marieai.com/aireneMailing/serverErrorsTest.php>
Check Type: HTTP(S)
Locations: US West, US East



Error: HTTP CRITICAL: Invalid Status (997,)

Suggested steps:

After reviewing the Alert, use [Real-Time Analysis](#) to see which location failed.
Next, check your logs to see the last time the Uptime.com Probe checked the server and look for internal errors. If you still have questions after 24 hours, contact support@uptime.com.

A-Irene.com visuals for anomaly detection:

A UX comparison between alert emails in Uptime and A-Irene.

Well-crafted UX **opens the product to new demographics.**

ccc.eu
<https://ccc.eu>
404 - Not Found

NEVADA, US UK FR SG

OK slow www server

Previous incidents. Last 24 hours 1 bar = 20minutes

DOWN: DOWN - Detected 19 Jul 2024 9:15:07 London Time 404 - Not Found - RED, RED, RED, GRE
made with: a-irene.com - anomaly detection

ccc.eu has responded with the following error

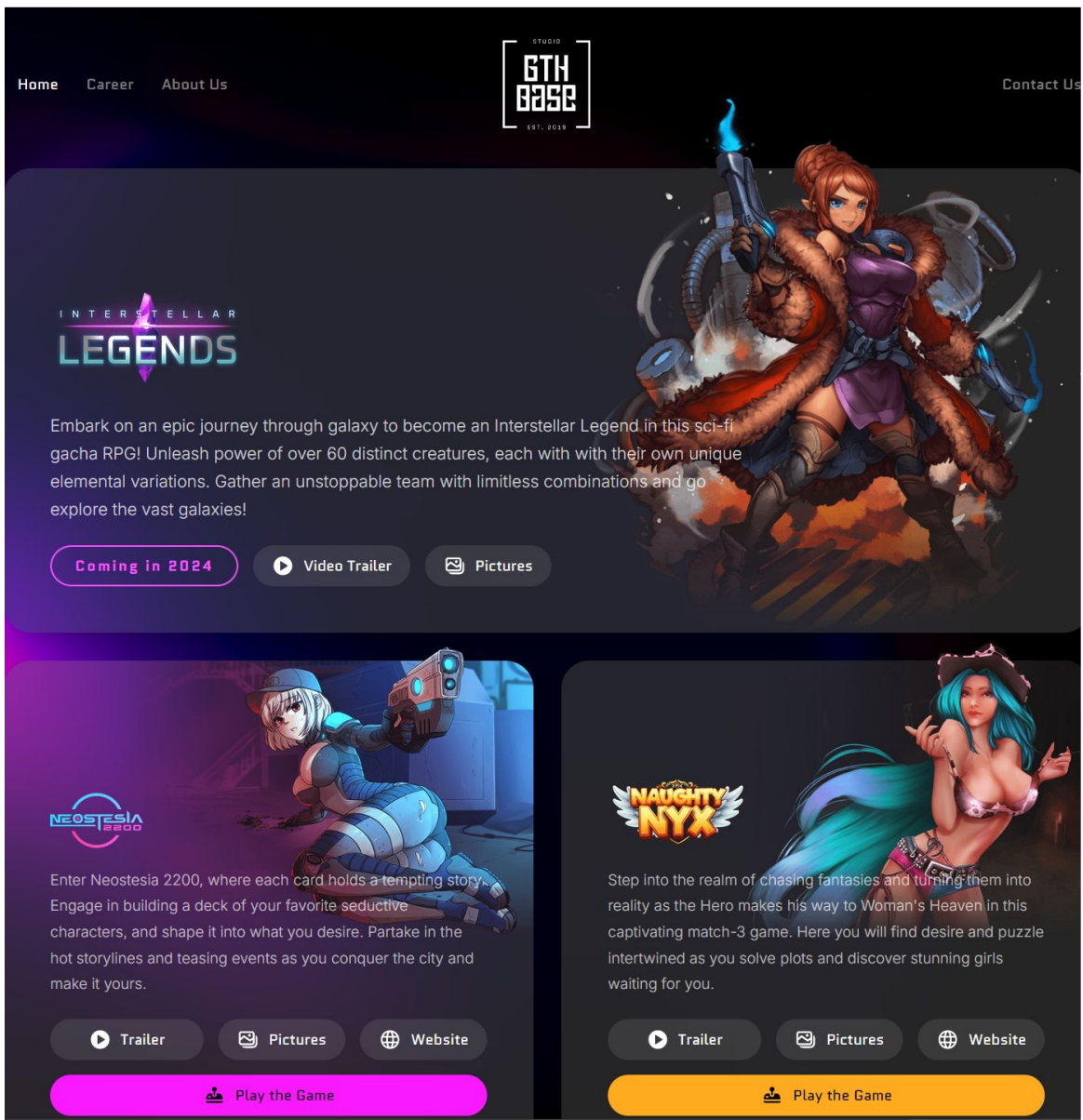
404 - Not Found
(443) Serious - content seems to be missing
A requested resource is no longer available on the server

[Check Your Dashboard](#)

p.s. You won't be bothered with emails **for the next 3 hours**

Follow your **Dashboard** or use Telegram/Discord/Slack integrations to see all alerts real time

Players' experience begins with the first five minutes of gameplay



Our studies revealed that the average game is losing roughly 20% of remaining traffic every 10 seconds.

Consulting and art-directing flagship products for Prague's game studio **led to an improved onboarding experience for new users.**

Ecommerce Analytics provides insights into key drivers of customer satisfaction



Numerical and contextual analysis led to the discovery of **key satisfaction drivers**, such as mailbox-size packages and SEO techniques.



**Contact Us
Today**

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